



Health and Safety Policy

Introduction

Lindacare Ltd, registered under number 15185484 and headquartered at Flat 27 Cityview Point, 139 Leven Road, London, England, E14 0XS, prioritises the health, safety, and welfare of its employees, clients, and the general public. Our commitment is to provide a safe working environment for our employees and ensure that our services do not pose any harm or risk to our clients or their properties.

Scope

This policy applies to all Lindacare Ltd employees, contractors, and anyone directly associated with our operations. We also expect our suppliers, partners, and clients to uphold similar safety standards in their interactions with our company.

Policy Objectives

1. **Risk Assessment:** Regularly conduct risk assessments for all tasks and operations, especially when introducing new equipment, chemicals, or procedures.
2. **Training:** Provide comprehensive and ongoing training for employees to ensure they are equipped to handle their roles safely.
3. **Equipment and Materials:** Ensure that all cleaning equipment and materials are safe, regularly inspected, and properly maintained.
4. **Personal Protective Equipment (PPE):** Supply all employees with necessary PPE and ensure its correct usage at all times.
5. **Chemical Usage and Storage:** Ensure safe handling, storage, and disposal of cleaning chemicals. Material Safety Data Sheets (MSDS) for all chemicals should be easily accessible to all employees.
6. **Incident Reporting:** Establish a clear process for reporting and investigating accidents, incidents, and near misses.
7. **First Aid:** Ensure the availability of first aid kits at all work locations and train select employees in first aid procedures.
8. **Emergency Procedures:** Create and communicate clear emergency evacuation and response procedures for situations like chemical spills, fires, or other crises.

Roles and Responsibilities

- **Management:** Responsible for ensuring the implementation of this policy, providing necessary resources, and continuously reviewing and improving safety standards.
- **Supervisors/Team Leads:** Monitor the safety practices of their teams, conduct regular safety checks, and ensure compliance with all health and safety guidelines.
- **Employees:** Follow all safety protocols, attend mandatory training sessions, use PPE as instructed, and report any potential hazards or incidents promptly.

Review and Revision

This policy will be reviewed annually or more frequently if necessary. All revisions will be communicated to all employees, and necessary training will be provided.

Conclusion

Lindacare Ltd's commitment to health and safety is unwavering. We aim to prevent accidents and incidents through proactive measures, continuous learning, and fostering a safety-first culture. All members of Lindacare Ltd, from management to front-line employees, play an essential role in upholding this policy and ensuring a safe working environment for all.