



Transparent Pricing Policy

Lindacare Ltd (hereafter referred to as "the Company"), with registration number 15185484 and located at Flat 27 Cityview Point, 139 Leven Road, London, England, E14 0XS, upholds its commitment to clarity, fairness, and honesty in all pricing matters related to our services.

Policy Statement: Lindacare Ltd is dedicated to providing its customers with clear, transparent, and straightforward pricing for all its cleaning and maintenance services. We believe that by being upfront about costs, we can build and maintain trust with our valued clientele.

Key Principles:

1. Clear Quotations:

- All price quotes provided to potential clients will be itemised to detail the costs associated with labour, materials, VAT, and any other relevant fees or charges.

2. No Hidden Fees:

- Lindacare Ltd commits to not imposing any hidden or undisclosed fees. Any additional costs outside the initial quote due to unforeseen circumstances will be communicated and approved by the client before being charged.

3. Consistency:

- Prices for services will be consistent across similar tasks and requirements, ensuring all clients are treated fairly. Any variations in pricing will be based on clear, predefined criteria such as location, size of the property, or specific client requests.

4. Regular Updates:

- If there are changes to our pricing structures or the introduction of new services and their respective prices, these will be updated promptly on our official channels (e.g., website, brochures) and communicated to our existing clients.

5. Discounts and Promotions:

- Any discounts, promotions, or special offers will be clearly communicated with set start and end dates. Terms and conditions associated with these offers will be made available to clients to ensure understanding.

Queries and Clarifications:

- Clients and potential clients are encouraged to ask questions or seek clarifications about any pricing aspect. Lindacare Ltd is committed to addressing all queries in a timely and clear manner.

Review of the Policy: This policy will be reviewed annually or whenever significant changes to our services or pricing structures are implemented. Feedback from clients and internal reviews will be considered during the review process.